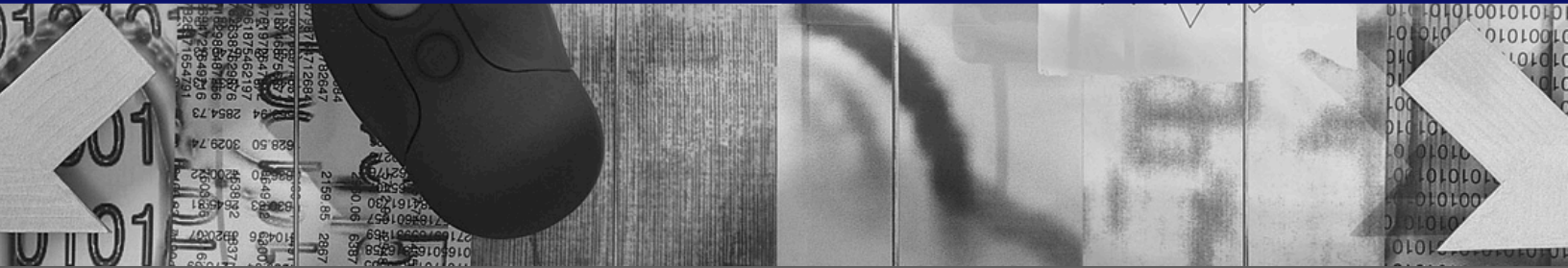




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Legal Hold Process Management for Law Firms

For today's modern law firm, implementing and following an efficient yet compliant process for managing both client-based and internally-driven legal holds is no easy task.

Traditional approaches are either too simplistic and hard to defend in court -- like a simple email notification system -- or too complex, intrusive and hard to roll out -- like network intensive search-driven crawlers.

Courts have delivered a clear message that firms require a well thought-through and rigorously-followed process for notifying, preserving, collecting, and monitoring potentially relevant electronically stored information (ESI).

Defensibility issues of chain of custody, over- or under-collection, false hits, and non-digital assets, must be addressed while satisfying firm concerns of minimal intrusion in conducting everyday business.

Firms require a system that strikes the balance - one that is easy to deploy, readily accepted by all firm personnel, and maintains the highest level of defensibility for the firm.

compliguard hold is designed to manage the end-to-end legal hold process, easily addressing each firm's specific and often complex requirements for preserving potentially relevant information within the firms.

compliguard hold provides firms with a comprehensive and centralized approach for managing a preservation hold, delivering simplicity to the notification and interview process and preservation of both electronic and physical information assets.

compliguard hold allows instant protection of email and document management information, securing against intentional or accidental deletion or modification - while automatically monitoring for system and personnel changes throughout the duration of the hold.

compliguard hold goes beyond simple email notification-based solutions, and yet avoids a burdensome and invasive network-crawler system prone to false hits and performance lags, delivering the perfect balance.

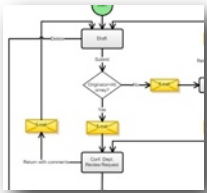
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Legal Hold Process Management for Law Firms



Manage Multiple Hold Types with Ease

Easily build and manage Hold templates to accommodate different hold types including client/matter related, HR-driven or other internal holds.



Create and Modify Hold Processes with Ease

Reduce implementation and deployment time drastically. Visually create and modify hold processes and business rules for various Hold templates in Microsoft Visio minimizing dependence on IT resources.



Automatic Monitoring System

Instantly and automatically respond to lateral departures, new timekeepers on existing holds, and new potentially relevant information throughout the duration of a hold.



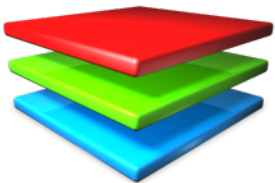
Facilitates Collections from Microsoft Exchange and Document Management Systems

Provides integration with Microsoft Exchange and leading Document and Records Management systems to assist with and automate collection activity.



Intuitive and Nonintrusive for Staff

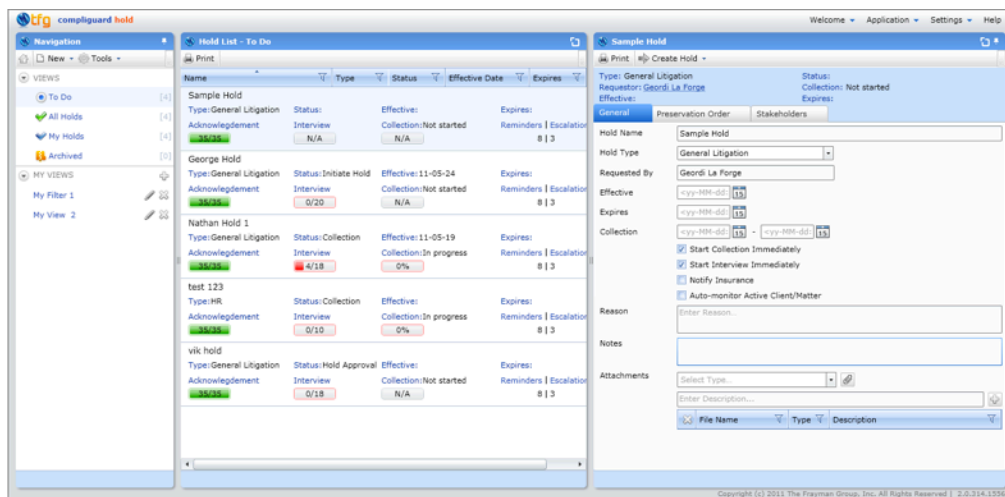
Web-based, wizard driven modern user interface designed as a Rich Internet Application makes creating and managing holds a breeze.



Notifications, Acknowledgements, Reporting, Audit Trail

System automatically creates and manages notifications and acknowledgements. All information about the legal hold and all time stamps are available in a comprehensive audit trail, including all sent notifications, acknowledgements, and custodian actions. Users can create and edit notifications and create custom reports.

“compliguard hold is a perfect fit for our firm - it makes it easy to map and implement our specific processes in no time. And best of all, we finally have a handle on our legal holds.” AmLaw 100 Firm.



compliguard hold delivers a modern, rich user experience

**Real
Technology
Advantage.
Real
Business
Value.**

Benefits

Real Business Perspective: Designed to be used by law firm risk professionals who understand liability exposure, **compliguard hold** eliminates the need for firm staff to manually manage notifications, interviews and collection activity.

Centralized Control: Full-featured centralized creation and management of legal holds, providing all facilities to notify, manage and track custodian activity for full compliance.

Template-driven Hold Management: Custodians are automatically assigned and Hold defaults are set based on the selected Hold template, drastically reducing time and complexity of Hold management for the firm.

Comprehensive Audit Trail: All information about the legal hold and all time stamps are available in a comprehensive audit trail, including all sent notifications, acknowledgements, and custodian actions.

Integration with Key Firm Systems: Provides integration with Microsoft Exchange and leading Document and Records Management systems to assist with collection activity.

.NET Application: Built on latest Microsoft technology leveraging best practices, IT-friendly solution.



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the **frayman** group, a leading provider of enterprise software and services for law firms, combines industry expertise with innovative technology to help customers automate business processes, mitigate risk, manage compliance and improve competitiveness. For more information, visit www.fraymangroup.com.